Providing Better Healthcare Through Systems Engineering: Public Brainstorming Sessions

The Challenges and Opportunities of Implementing an Ophthalmology Triage Pilot

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4:30-6 PM
IOE 1680
1205 Beal Ave.

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Physician burnout is becoming an increasing problem, and is often linked to clinical inefficiencies and a lack of ability to practice at the top of license.

With the advent of the electronic medical record (EHR), portal messaging and In Basket burden has exponentially increased with the COVID-19 pandemic.

Challenges to discuss include—but are not limited to—an increase in In Basket burden, a lack of timely scheduling of urgent patients, and a lack of scheduling flexibility to see/schedule urgent patients.

BIO
Amy Zhang is an Assistant Clinical Professor of the glaucoma service at the University of Michigan Kellogg Eye Center. Her clinical interests include minimally invasive glaucoma surgery and home tonometry; her professional interests include improving ophthalmic ergonomics and addressing drivers of burnout across the health system.

RSVP (in person or Zoom) via ioe813-cheps@umich.edu
cheps.engin.umich.edu/2023-seminar-series