

IOE

Providing Better Healthcare Through Systems Engineering:

813

Public Brainstorming Sessions

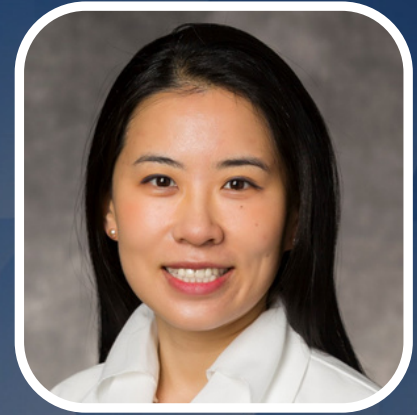
The Challenges and Opportunities
of Implementing an Ophthalmology
Triage Pilot



04 Dec, 2023
4:30-6 PM



IOE 1680
1205 Beal Ave.



Amy Zhang, MD

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- *Wellness Director, Ophthalmology and Visual Sciences, Michigan Medicine*
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Physician burnout is becoming an increasing problem, and is often linked to clinical inefficiencies and a lack of ability to practice at the top of license.

With the advent of the electronic medical record (EHR), portal messaging and In Basket burden has exponentially increased with the COVID-19 pandemic.


Challenges to discuss include—but are not limited to—an increase in In Basket burden, a lack of timely scheduling of urgent patients, and a lack of scheduling flexibility to see/schedule urgent patients.

BIO

Amy Zhang is an Assistant Clinical Professor of the glaucoma service at the University of Michigan Kellogg Eye Center. Her clinical interests include minimally invasive glaucoma surgery and home tonometry; her professional interests include improving ophthalmic ergonomics and addressing drivers of burnout across the health system.

TOPIC

Join us

 RSVP (in person or Zoom) via ioe813-cheeps@umich.edu

 cheeps.engin.umich.edu/2023-seminar-series