

# IOE 813

## Providing Better Healthcare Through Systems Engineering: *Public Brainstorming Sessions*

Reducing Emergency Department  
“Left-Without-Being Seen” Rates



11 Sep, 2023  
4:30-6 PM



IOE 1680  
1205 Beal Ave.



### **Amy Cohn, PhD**

*Arthur F. Thurnau Professor, IOE  
Faculty Director, CHEPS  
Chief Transformation Officer, Michigan Medicine*



### **Alexander T. Janke, MD, MHS, MSc**

*Emergency Physician, Michigan Medicine  
Health Services Researcher*

Dr. Janke's interests lie at the intersection of health policy and emergency care quality. Prior work has focused on the role of emergency departments in the broader healthcare system, the evolution of acute care utilization patterns over time, and the epidemiology of health system strain.

Join us

 RSVP (in person or Zoom) via [ehshik@umich.edu](mailto:ehshik@umich.edu)

 [cheps.engin.umich.edu/2023-seminar-series](https://cheps.engin.umich.edu/2023-seminar-series)