



# About Us:

The IHI Open School is an inter-professional educational community that gives students the skills to become change agents in healthcare improvement.

The values of the IHI Open School Chapter at the University of Michigan are aligned with the Institute of Healthcare Improvement (IHI) goals to improve health worldwide by helping to

accelerate measurable and continuous progress in healthcare.

# What We Do:

#### 1.Projects

Projects give students the opportunity to apply their patient safety and quality improvement knowledge and skills through participation in real world problem-solving in diverse teams. Examples:

- Hand hygiene at the Cardiovascular Center
- New patient process flow at the Cancer Center
- Smoking cessation education referrals with the Michigan Oncology Quality Consortium (MOQC)
- Corrective and preventive action tracking at the Michigan Clinical Research Unit (MCRU)
- Diabetes management at the Student Run Free Clinic (SRFC)
- No-show and late cancellation reduction at the SRFC
- Patient Safety and Quality Rotation with Internal Medicine Residents
- Patient wayfinding at main campus ambulatory clinics
- Process Improvement with the Community Benefit Dept.
- Pharmaceutical waste reduction at the Satellite Pharmacy

### 2.Education

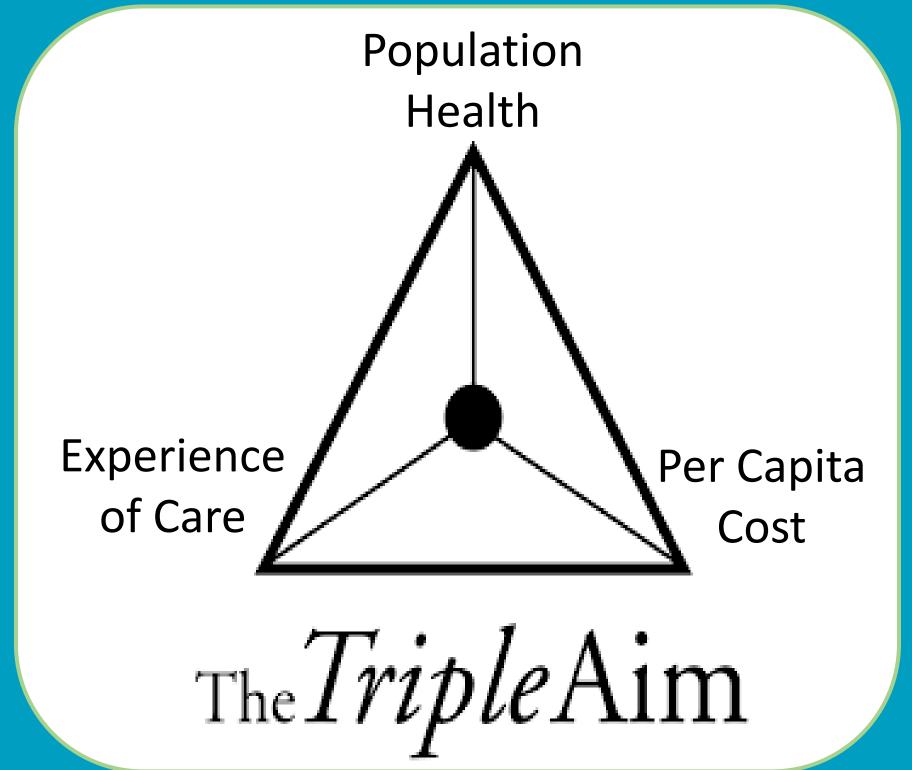
- Quality/Lean Methodology Workshops
- Speakers Series
- FREE Online courses

### 3.Social

Several social events are planned with other organizations to give members the opportunity to hear new perspectives on healthcare and develop professional relationships.

**Membership** is open to any University of Michigan student with an interest in healthcare or healthcare improvement.

We are represented by the schools of nursing, medicine, pharmacy, dentistry, policy, public health, engineering, business, information, and social work.





An UMHS Lean Coach starts a patient flow simulation with a review of core concepts



A project team member presents results to an incoming board member



Team members and clients celebrate the completion of a year-long project

We're want to connect with new project clients, speakers, workshop facilitators, and students members and leaders!

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