Block Scheduling for a Surgical Residency Program

William Pozehl, B.S.E.
University of Michigan
November 10, 2014

My Collaborators

Research Team

Amy Cohn, Ph.D.^{1,2} Janice Davis³

Mark Daskin, Ph.D.² Nate Janes²

Rishi Reddy, M.D.^{3,4} Yicong Zhang⁵

Jake Seagull, Ph.D⁴

- 1: Center for Healthcare Engineering and Patient Safety, University of Michigan
- 2: Department of Industrial and Operations Engineering, University of Michigan
- 3: Department of Surgery, University of Michigan
- 4: Department of Learning Health Sciences, University of Michigan
- 5: Department of Electrical and Computer Engineering, University of Michigan



Presentation Outline

- Background
- Motivation
- Model Formulation
- Model Implementation
- Conclusions and Future Work



Presentation Outline

Background

- Motivation
- Model Formulation
- Model Implementation
- Conclusions and Future Work



University of Michigan Health System



- 105 training programs (25 residency, 80 fellowships)
- 1,199 residents in training



Residency in General Surgery

House Officer I **Broad introduction** to surgical operations and perioperative care



House Officer II

Graduated responsibility and autonomy in patient care



House Officer III **Substantial increases in operative duties** and senior responsibilities



House Officer IV

Lead many aspects of clinical care as senior resident on service



House Officer V

Direct all aspects of clinical care, administrative duties, and education as chief resident



Block Scheduling Basics

- Assigning residents to a service each month
- Residents must demonstrate competency in various aspects of clinical care
- Services must provide appropriate clinical care



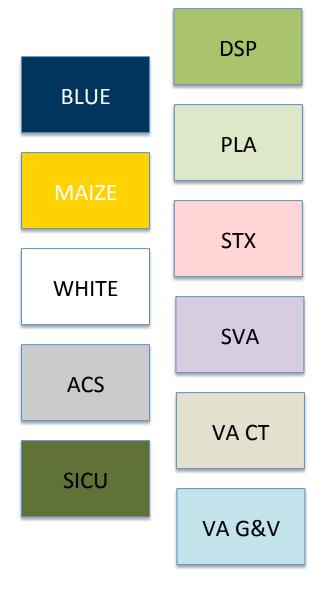
Resident Education Requirements

- Satisfying program-specific competency standards requires sufficient experience in certain service areas
- Residents spend some number of monthly rotations on specific services to demonstrate competencies



Resident Education Requirements



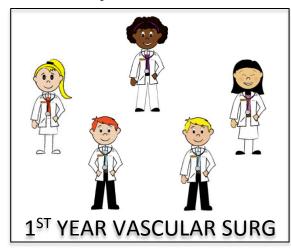


Service Coverage Requirements

 Each service requires a resident complement comprised of varying skillsets and disciplines











STX

Presentation Outline

- Background
- Motivation
- Model Formulation
- Model Implementation
- Conclusions and Future Work



Traditional Scheduling Approach

1. Build rotation templates

JULY	AUG	SEPT	ОСТ	NOV	DEC	JAN	FEB	MAR	APRIL	MAY	JUNE
BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX	SVA	VA CT	VA G&V
VA G&V	BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX	SVA	VA CT
VA CT	VA G&V	BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX	SVA
SVA	VA CT	VA G&V	BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX

Traditional Scheduling Approach

- 1. Build rotation templates
- 2. Adjust for coverage and educational needs
- 3. Renegotiate after reaching a dead-end

JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APRIL	MAY	JUNE
BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX	SVA	VA CT	VA G&V
VA G&V	BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX	SVA	VA CT
VA CT	VA G&V	BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX	SVA
SVA	VA CT	VA G&V	BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX

Traditional Scheduling Approach

- 1. Build rotation templates
- 2. Adjust for coverage and educational needs
- 3. Renegotiate after reaching a dead-end

JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APRIL	MAY	JUNE
BLUE	MAIZE	WHITE	SVA	SICU	BLUE	ACS	PLA	STX	VA G&V	VA CT	DSP
VA G&V	PLA	MAIZE	WHITE	ACS	SICU	BLUE	BLUE	PLA	STX	SVA	VA CT
VA CT	PLA	BLUE	DSP	VA G&V	ACS	SICU	BLUE	MAIZE	WHITE	STX	SVA
SVA	VA CT	VA G&V	BLUE	MAIZE	WHITE	ACS	SICU	BLUE	DSP	PLA	STX

Issues with Traditional Approach

- Education Director typically works on building the schedule from January to late April
 - Roughly 80 hours of work
 - Frequent and continuous negotiation with other departments and institutions
- Lingering educational deficiencies for some residents
- Unsatisfactory resident complement on some services



Project Goal

Design a binary integer programming formulation to create a block schedule satisfying the needs of the residents and services.



Presentation Outline

- Background
- Motivation
- Model Formulation
- Model Implementation
- Conclusions and Future Work



Model Overview

Sets

R: residents

C: resident categories

S: services

Parameters

 $a \downarrow rc \in \{0, 1\}$: whether resident r fits category c

Licsm, Uicsm: lower, upper bounds on staffing of residents fitting category c in service s during month m

 λlrs , μlrs : lower, upper bounds on months resident r must spend on service s

Decision Variables

 $x \nmid rsm \in \{0, 1\}$: whether resident r is assigned to service s in month m Objective Function $f(s) \in R$, $s \in S$, $m \in M$ min 0

Constraints

 $\sum s \in S \uparrow \equiv x \downarrow r s m = 1, \ \forall \ r \in R, \ m \in M$ $\lambda \downarrow r s \leq \sum m \in M \uparrow \equiv x \downarrow r s m \leq \mu \downarrow r s, \ \forall \ r \in R, \ s \in S$ $\mathcal{L} \downarrow c s m \leq \sum r \in R \uparrow \equiv a \downarrow r c \ x \downarrow r s m \leq \mathcal{U} \downarrow c s m, \ \forall \ c \in C, \ s \in S, \ m \in M$

Sets

R: residents

C: resident categories

S: services

M: months

Parameters

 $a \downarrow rc \in \{0, 1\}$: whether resident r fits category c

 $\mathcal{L} \downarrow csm$: lower bound on staffing of residents fitting

category *c* in service *s* during month *m*

 $U\downarrow csm$: upper bound on staffing of residents fitting

category *c* in service *s* during month *m*

 λlrs : lower bound on months resident r must spend on service s

 μlrs : upper bound on months resident r must spend on service s



Decision Variables

 $x \downarrow rsm$ ∈ {0, 1}: whether resident r is assigned to service s in month m $\forall r \in R, s \in S, m \in M$

The base model does not have an objective function.



Constraints

- 1. Every resident gets assigned to one service every month $\sum s \in S \uparrow = x \downarrow r s m = 1, \forall r \in R, m \in M$
- 2. Every resident satisfies their educational requirements $\lambda lrs \leq \sum m \in M \uparrow = x lrs m \leq \mu lrs$, $\forall r \in R, s \in S$
- 3. Every service satisfies their service coverage needs $\mathcal{L} \downarrow csm \leq \sum r \in R \uparrow \text{ alrc x } \downarrow rsm \leq U \downarrow csm , \ \forall c \in C, s \in S, m \in M$



Expanded Model

- Service-Distributed Educational Requirements
- Service-Distributed Coverage Needs
- Extended Rotations
- Service Sequencing
- Service Spacing
- Resident Pairing



Model Overview

Sets

R: residents

C: resident categories

S: services

Parameters

 $a lrc \in \{0, 1\}$: whether resident r fits category c

Licsm, Uicsm: lower, upper bounds on staffing of residents fitting category c in service s during month m

 λlrs , μlrs : lower, upper bounds on months resident r must spend on service s

Decision Variables

 $x \nmid rsm \in \{0, 1\}$: whether resident r is assigned to service s in month m Objective Function $f(x) \in \mathbb{R}^n$, $s \in S$, $m \in \mathbb{M}$ min 0

Constraints

 $\sum s \in S \uparrow \equiv x \downarrow r s m = 1, \ \forall \ r \in R, \ m \in M$ $\lambda \downarrow r s \leq \sum m \in M \uparrow \equiv x \downarrow r s m \leq \mu \downarrow r s, \ \forall \ r \in R, \ s \in S$ $\mathcal{L} \downarrow c s m \leq \sum r \in R \uparrow \equiv a \downarrow r c \ x \downarrow r s m \leq \mathcal{U} \downarrow c s m, \ \forall \ c \in C, \ s \in S, \ m \in M$

Presentation Outline

- Background
- Motivation
- Model Formulation
- Model Implementation
- Conclusions and Future Work



Model Testing

- Encoded in C++ using the Cplex 12.6 Optimization Studio
- Tested on AY 2014-15 after schedule was finalized
 - 75 residents
 - 6 residency programs
 - 17 resident categories
 - 41 services
- Feasible solve time: 4 seconds
 - Windows 7 PC
 - i7 @ 2.8 GHz CPU
 - 8 GB RAM



Plans for Enactment

- Currently collecting input data for AY 2015-16
- Preliminary parameters
 - 103 residents
 - 7 residency programs
 - 24 resident categories
 - 45 services
- Aim to finalize schedule by February 1



Presentation Outline

- Background
- Motivation
- Model Formulation
- Model Implementation
- Conclusions and Future Work



Conclusions

- Scheduling surgical residency programs at UMHS is highly interdependent but poorly executed
- The block schedule must satisfy both resident educational and service coverage needs
- A binary integer programming formulation describes the scheduling needs well and may be solved quickly

Future Work

- Generalize constraints for expanded model
- Define metrics for schedule optimality
 - Minimize deviation from desired resident complement by service
 - Maximize satisfied requests for educational customization
- Create tools to facilitate interdepartmental communication and negotiation



Acknowledgements

- Center for Healthcare Engineering and Patient Safety
- University of Michigan Department of Surgery
- The Seth Bonder Foundation
- The Doctors Company Foundation



CHEPS and the HEPS Master's Program

- CHEPS: The Center for Healthcare Engineering and Patient Safety
- HEPS: Industrial and Operations
 Engineering (IOE) Master's Concentration in
 Healthcare Engineering and Patient Safety
 offered by CHEPS
- CHEPS and HEPS offer unique multidisciplinary teams from engineering, medicine, public health, nursing, and more collaborating with healthcare professionals to better provide and care for patients
- For more information, contact Amy Cohn at <u>amycohn@umich.edu</u> or visit the CHEPS website at:
 - https://www.cheps.engin.umich.edu









Feedback and Questions

William Pozehl

pozewil@umich.edu

Prof. Amy Cohn

amycohn@med.umich.edu

Department of Industrial and Operations Engineering
University of Michigan

